

COMMUNITY PARTNERS

FY2025

ANNUAL REPORT



Communitypartnersnh.org

**COMPASSIONATE CARE
EMPOWERED COMMUNITIES**



*Chris Kozak,
President & CEO*

Chris Kozak, President and CEO

This past year has brought significant change and uncertainty. The federal One Big Beautiful Bill Act (OBBA) introduced new Medicaid work requirements and twice-annual renewals; policies that could affect thousands of New Hampshire residents in the coming years. Other families, insured through the Marketplace, are facing significant premium increases. The state budget includes no increase to Medicaid reimbursement rates, and we await clarity on how the over \$50 million in NH Department of Health and Human Services budget cuts will be absorbed.

Fiscal year 2025 we focused on planning for the acquisition of Southeastern New Hampshire Alcohol and Drug Abuse Services (SENHS). On July 1st that planning concluded when SENHS officially became part of the organization.

This move strengthens our ability to deliver integrated behavioral health care, ensuring that individuals facing both mental health and substance use challenges receive the support they need.

Looking ahead, we're preparing to move our Chestnut Street community mental health center office to a building we acquired on Works Way in Somersworth. The Federal Rural Health Transformation initiative will usher in Certified Community Behavioral Health Clinics (CCBHC) for us; linking whole person care that includes mental health, substance use disorder services and access to healthcare. The relocation and steps to becoming a CCBHC position us for future innovation and growth.

This work is done by our dedicated employees who help individuals find stability, families stay connected, and neighbors live with dignity and belonging. As we reflect on a year of growth and challenge, we remain committed to our mission: connecting the individuals and families we serve to the opportunities and possibilities for full participation in their communities.

Bryant Hardwick, President of the Board of Directors



*Bryant Hardwick,
President of the
Board of Directors*

Amid a demanding year, we were again reminded that the heart of Community Partners is our dedicated employees. Every day, they show up with integrity and a spirit of collaboration to transform challenges into opportunities and provide hope for thousands across our region. Their commitment fuels and inspires my fellow board members and me.

The way our employees turn compassion into action every single day is exceptional. They are the quiet heroes behind countless moments of relief and hope; whether it's guiding seniors through the complexities of Medicare enrollment, helping families navigate their infant's Autism diagnosis, helping people to access and keep Medicaid, or showing families with young adults the path to adult developmental services. When mental health emergencies arise, they respond with care, ensuring that no one faces a crisis alone. These efforts reflect a deep commitment to compassion, empowerment and respect.

Our employees educate communities, reduce stigma, and open doors for those we serve. Thanks to their efforts, we are building a culture of understanding and belonging one interaction at a time. We know the landscape is changing, but our purpose remains unwavering: to create a community where every person, regardless of income, diagnosis, or circumstance, can access the services, care and connection they need.

Chief Bill Breault Honored with 2025 Brian Collins Impact Award for Mental Health Leadership in Policing



Suzanne Weete, and Christopher Kozak present the Award to Retired Chief Breault (Center)

In FY25, businesses stepped up to help us meet the needs of those we serve. The Brian Collins Individual and Family Support Fund is a designated resource to meet needs not met by other means. Thank you to these business partners!

Established in 2023, the Brian Collins Impact Award honors individuals, families, or organizations in New Hampshire who exemplify the legacy of Brian Collins who was a longtime advocate for people with mental illness, developmental disabilities, and aging-related challenges. Recipients are recognized for advancing dignity, inclusion, and innovation in human services.

At his retirement celebration, Dover Police Chief William Breault received the 2025 Brian Collins Impact Award from Community Partners in recognition of his transformative leadership in mental health advocacy within law enforcement.

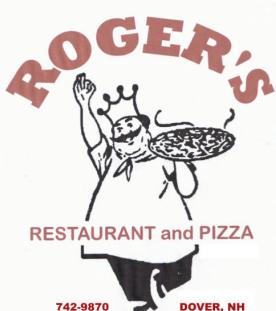
Chief Breault, nominated by NAMI NH and the Dover Mental Health Alliance, led Dover to become the first police department in the state to train every officer in Crisis Intervention Team practices. He pioneered the integration of social work into the department, expanded mental health education, and established peer support programs for first responders. Chief Breault also ensured that officers had the support they needed for their own mental health.

Under his leadership, Dover Police Department changed policies and culture, demonstrating that policing can be rooted in empathy, dignity, and connection. His legacy is one of innovation and hope, strengthening community trust and setting a statewide standard for mental health-informed policing.

Chief Breault donated the prize money back to Community Partners and noted that receiving the award was particularly meaningful to him because he had the privilege of knowing and working alongside Brian Collins. **Congratulations Chief!**

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Early Supports and Services: Meeting the Needs of our Youngest

Early Supports and Services (ESS) provide developmental support for infants and toddlers from birth to age three through speech and occupational therapy and special education. Anyone can refer a child for evaluation. Eligibility may be based on a diagnosed condition, developmental delays, risk factors such as prematurity or family instability, or clinical judgment.

In FY2025 We Responded to Changing Community Needs

The landscape of early childhood services is evolving. Priorities have shifted due to discontinued hospital screenings which have resulted in fewer referrals for substance-exposed newborns, and less referrals from child protective staff. We've seen increased referrals for families impacted by domestic violence and for children exhibiting concerning behaviors in childcare settings. There's also a growing need to help families meet basic needs and to address late referrals.

Steps We've Taken

To meet these challenges, ESS has expanded its approach:

- **Mental Health Integration:** We hired a full-time mental health clinician to support families and staff, assist with referrals, and are exploring adding Child Parent Psychotherapy.
- **Community Collaboration:** We strengthened partnerships with our own behavioral health programs, Youth and Family Services, Adult Outpatient Services, and local organizations to eliminate gaps in services and ensure continuity of care when families age out of ESS.
- **Family Support Initiatives:** Through the Diaper Distribution Demonstration Research Pilot with our partners at Community Action Partnership of Strafford County, we distributed over 43,000 diapers and 1,750 packets of wipes from January through June 2025.
- **Training and Outreach:** ESS provides professional development for childcare centers, pediatric offices, and community organizations, and participates in statewide conferences and collaboratives. We host Leadership Education in Neurodevelopmental Disabilities (LEND) trainees twice a year.
- **Reducing Isolation:** Group services have been added to combat post-COVID social isolation.

Through innovation, collaboration, and unwavering commitment, ESS continues to adapt to the changing needs of families helping every child build a strong foundation for lifelong success.



Little Piper enjoys some sensory pumpkin play during the Annual ESS Trick or Treat event for children and their families.



Little Lexington's mother, Michelle, is an active leader on our Family Advisory Council. This council is made up of dedicated parents who serve as an essential bridge between our organization and the families we support in developmental services. Their insight helps shape and guide our programs to better meet the needs of those we serve. Family members of enrolled individuals may join the council, please contact us for more information.

Autism Pediatric Diagnostic Services Clinic

Our Autism Pediatric Diagnostic Services Clinic evaluated 26 children of which 24 were diagnosed with autism spectrum disorder. Getting to a diagnosis is a multistep process that includes home, community, and center-based evaluations with an experienced child psychiatrist, OT, and speech therapist. A diagnosis unlocks insurance coverage for therapeutic services. Research consistently shows that accessing intensive services as early as possible dramatically improves long term outcomes.

Expanding Care for Mental Health and Substance Use Disorders

On July 1, 2025, we completed our acquisition of Southeastern New Hampshire Drug and Alcohol Services, a major step toward our vision of delivering fully integrated behavioral health care. This move reflects a growing reality: more individuals and families are presenting with both mental health challenges and substance use disorders, and they need coordinated, compassionate support. Across New Hampshire, substance use disorder rates and demand for treatment continue to rise. Southeastern faced economic and administrative pressures as a stand-alone treatment center. Bringing their expertise into our organization strengthens our combined ability to provide comprehensive care under one roof.

Looking ahead, our priority is to stabilize Southeastern's operations, integrate services, and build a seamless continuum of care for people with complex needs. The state is also encouraging movement toward the Certified Community Behavioral Health Clinic (CCBHC) model to promote a more fully integrated healthcare system for those with behavioral health challenges. While details are still evolving, this shift underscores the importance of our work: preparing for a future where access to comprehensive behavioral health care is available to everyone who needs it.

Drug Court Offers an Alternative to Incarceration - Recovery

Karvin, 50, has spent eleven months in SENHS's Drug Court, the same length as his sobriety. His addiction began with opiates and later shifted to cocaine, leading to years of drug use, dealing, and prison. "At first, I wanted no part of Drug Court," he admits. "The rules were strict, but I realized change was up to me." Past short stints of sobriety were "doorstops," but the program helped him build a lasting foundation.

In 2025, Karvin led Drug Court's gardening project, in partnership with clinician Brannigan Murphy. "Gardening helps me stay grounded," he says. "Like seeds, people in recovery keep growing." Today, he volunteers at SOS Recovery Center, attends recovery meetings, meditates daily, and is working towards becoming a Certified Recovery Support Worker. Once a self-described "bad apple," Karvin is proud to show compassion for himself, his four daughters, and his wife, who is also in recovery.



*Drug Court Clinician
Brannigan Murphy and Karvin stand outside of Southeastern in front of the garden.*

Of the nearly 1,000 people served by Southeastern in FY25 over 60% identified as also having a co-occurring mental health issue.

2025 Board of Directors

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*Former SENHS Board Members

Community Partners Financial Overview

July 1, 2024 - June 30, 2025

Community Partners continues to deliver outstanding services by employing new ways to serve our most vulnerable community members through innovative technology, creative programming and expanded community connections.

Revenues

Medicaid	\$34,958,080
Contracts	\$5,100,261
Client Resources	\$2,633,012
Grant Income	\$1,586,113
Medicare	\$298,646
Other Income	\$180,111
Interest Income	\$196,985
Public Support	\$115,420
Total Revenue	\$45,068,628

- Anthem
- Breezelane
- Community Development Block Grant - Dover
- Community Development Block Grant - Rochester
- DHHS Healthcare Coordination
- DHHS Intensive Treatment Services Housing and Homelessness Initiative
- DHHS Workforce Retention
- Greater Rochester Community Health Foundation
- Jackie Horne and Friends
- K9 Kaos
- Kennebunk Savings Bank

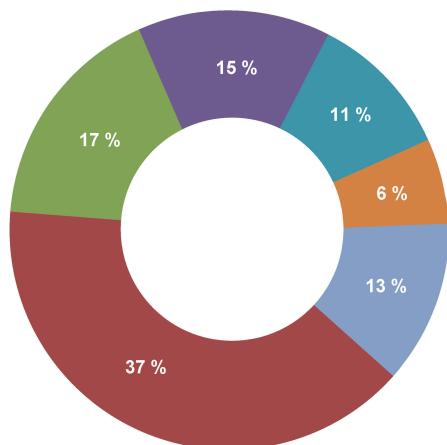
Expenses

Combined Residential & Day, Residential Services	\$10,478,264
Consolidated Services	\$8,112,263
Early Support & Youth & Family Services	\$4,723,514
Day Program & Community Support	\$4,615,689
Other	\$5,302,466
General Management	\$4,813,547
Adult Services	\$2,963,980
Case Management	\$1,033,790
Family Support	\$1,198,959
Emergency Services	\$863,047
Total Expenses	\$44,105,519

- New Hampshire Charitable Foundation
- New Hampshire Charitable Foundation – Haas Fund
- Northeast Delta Dental
- Reliable Restoration and Recovery
- Roger's Restaurant and Pizza
- SAMHSA – Mental Health Awareness Training
- Unil
- Lisa Libraries

The work of Community Partners is enhanced by these organizations, clubs and foundations. Thank you for your support.

Community Partners' Services Delivered By Program ~ July 1, 2024 - June 30, 2025



Served by Program

● Behavioral Health (BH) - Adult	1798
● BH Youth and Family	833
● Emergency Services	719
● Developmental Services - Adult	552
● Family Support	295
● Early Supports and Services	625
TOTAL	4822

**Count is duplicated when client receives services in more than one of the programs listed above

**Community Partners is grateful for the dozens of community members
who have chosen this organization to give financial support.**

This list shows donations received from July 1, 2024 ~ June 30, 2025

Partners \$1000+

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Judge Daniel Cappiello
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Paula DePlanche
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**Thank you
for your
support!**

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Supporters \$100 - \$249

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“When I do my work, I try to think of what each person may be experiencing, recognizing that at some point in my life I could be the one needing these services.”

- Jonathan Sindorf

Mission Award Recipient 2025: Jonathan Sindorf

At this year's Annual Employee Outing in September, Jonathan Sindorf was honored with the 2025 Community Partners Mission Award, a recognition that was echoed again at the Annual Meeting later that month. This dual celebration reflects the profound impact Jonathan has had on our agency and the communities we serve.

Jonathan has been a cornerstone of Community Partners for 30 years, consistently exemplifying the values and mission that define our work. His journey through various roles has been marked by a deep commitment to service, empathy, and excellence. Whether supporting clients directly or helping shape new initiatives, Jonathan brings a thoughtful, person-centered approach that uplifts everyone around him.

His leadership was especially evident when he was selected as the first staff member to launch the CTI program, a testament to his reliability, experience, and unwavering dedication. In this role, Jonathan continues to make a lasting impact, helping individuals and families navigate complex challenges and connect with meaningful opportunities.

Jonathan is known for his professional expertise and his compassionate spirit. He consistently goes above and beyond, tailoring his work to meet the unique needs of each person he serves. His ability to build trust, foster hope, and advocate for others has made him a beloved figure within our agency and a trusted ally in the community.

As we reflect on Jonathan's three decades of service, we celebrate a legacy built on integrity, heart, and purpose. His work stands as a powerful example of what it means to live the mission of Community Partners every day.



Naming Our Values

Each year, Community Partners grows stronger because of the people who believe in our mission. This past year, we asked ourselves a simple question: What truly drives our work? Through a yearlong values discovery process that engaged every board member and employee, we defined a set of core values that now guide our decisions, relationships, and culture. The values compliment our mission and vision and help to navigate the changing pressure and economic influences that impact our work. These values are shaping how we show up for each other and for those we serve.

Empowerment: Paving the way for all individuals to experience belonging and be valued for their unique contributions.

Collaboration: Encouraging cooperative effort between individuals, families, professionals, organizations, and communities.

Compassion: Responding with empathy to provide assistance, advocacy and care.

Respect: Recognizing individual value and contributions while fostering partnership, dignity, and self-determination.

Integrity: Demonstrating a commitment to accountability, reliability, and honesty.